



Community Spay/Neuter Clinic

53 Maple Ave Glenville, NY 12302
518-374-3944 x 107 & 125
apfclinic@animalprotective.org

COVID Safety Guidelines- Important- Please Read

The following guidelines were created to keep APF staff and the public safe during the COVID-19 pandemic. We greatly appreciate your understanding and willingness to follow them so we can continue to provide our much-needed spay/neuter services to our community.

CAT CHECK-IN- 7:45am-8:15am

DOG CHECK-IN- 8:00am-8:15am

Check-in:

- Please wear a mask. If someone in your household is sick, please call to reschedule your appointment for another time.
- Remain in your car when you arrive. Please do not create a line in front of the clinic.**
- When the owner before you has cleared the check-in area (white table outside clinic front doors), you may come to the table to check-in. **Do not create a line. For dog owners: please leave your dog in the car.**

Check-out: (between 4:00-4:30pm):

- Please wear a mask.
- Remain in your car when you arrive. Please do not create a line in front of the clinic.**
- When the owner before you has cleared the pick-up area, you may come to the table to check-out. **Do not create a line.**
- Please review the following important discharge instruction video**
<https://youtu.be/w8ymznswjpU>



Reminders for Your Appointment

- Check in begins at **7:45am for cats** and **8:00am for dogs**. Please note the clinic does not open doors until 7:45am.
- Payment is due in full on the day of surgery, we do not bill. We do not accept checks for payment, only cash or credit cards.
- Dogs must be on a leash or in a carrier.
- Cats must be in a labelled carrier (owner last name & cat name) and only one cat per carrier. Please make sure not to have personal items (blankets, towels, food bowls, etc.) in the carrier.
- If you do not have a carrier we do sell cardboard carriers at the clinic for \$5.00.
- If your pet has had a rabies vaccine you must bring the rabies certificate, or a rabies vaccine will be given at a cost of \$15.00 on the day of surgery. Proof of rabies must be in the form of a rabies certificate; we cannot use the rabies tag as proof. **New York State requires that all animals be vaccinated for rabies.**
- If you are receiving income qualified rates be sure to bring proof of your benefit and a photo id. Valid New York State Benefit ID card. If you are receiving food stamps, Medicaid/ Social Security, Disability or HEAP assistance please bring in a NYS benefit card, award letter or bank statement indicating your assistance.
- The clinic is located at 53 Maple Avenue. If you use **GPS or MapQuest** to get to the clinic, please use **Schenectady** for the city or our zip code 12302 (**not Scotia**).

Before Surgery Instructions for Your Pet

- **Keep your pet safely inside** your home.
- Water should be available at all times. Feed normal amount of food in the evening.
- **If your animal is over 4 months old**, please feed 1/4 of his/her normal morning meal.
- **If your animal is less than 4 months old**, please feed 1/2 of his/her normal morning meal.



What You Need to Know Before Surgery

- **Animals must be in good health.** If your pet is showing any signs of illness such as coughing, sneezing, runny eyes or diarrhea he or she may be declined for surgery. See your regular veterinarian for care first, and then reschedule surgery when your pet is healthy.
- **Our veterinarians require that your DOG be vaccinated for distemper/parvo (DA2PP) two weeks prior to surgery (if not already up-to-date).** Your animal will be around a lot of other animals and could be exposed to something (just like when you send your kids to school). It takes two weeks for a vaccination to become fully effective. We can administer vaccination two to three weeks prior to your appointment at a cost of \$15.
- Kittens must be 12 weeks of age and weigh at least 3 pounds and puppies must be 12 weeks of age AND weigh at least 4 pounds. **Dogs over 4 months of age must weigh 5 pounds.**

Reasons for Refusal of Surgery

Our veterinarians perform a general physical examination on every patient prior to surgery and reserve the right to refuse service to any animal for which surgery is deemed a health risk.

Reasons for refusal may include, but are not limited to:

- Animals who clinic staff cannot safely handle.
- Animals on medications for anxiety, long term conditions, etc. (At DVM's Discretion)
- Feral cats who are brought in any container except a humane Have-A-Hart trap.
- Animals with known health issues, such as a heart murmur, may be referred to a full service veterinary hospital.
- Dogs who are nursing. Adult dogs under 5 Lbs. or over 90 Lbs.
- Animals showing any signs of illness such as coughing, sneezing, runny eyes, or diarrhea.
- Kittens or puppies younger than 12 weeks OR smaller than 3 pounds (kittens)/ 4 pounds (puppies-under 4 months of age).

If any of these situations apply to your animal, please discuss this with a clinic staff member before your appointment. We may be able to make special arrangements if we know the issue in advance. This is for the safety of your animals and our staff.